

Gas Shut-Off and Restore For Southern California Gas Customers

Dear Valued Customer:

Your property is scheduled to be fumigated on: _____

You will be able to re-enter your property on: _____
Date after _____
Date Time

Gas Shut-Off

1. A-1 Fumigation will contact Southern California Gas to arrange for your gas service to be turned off for fumigation.
2. Gas service will be turned off on the utility company's last working day prior to the fumigation. Please note that the utility company does NOT shut off gas service on Saturdays or Sundays.
3. Gas shut-off service will be scheduled between 7:00-11:00 a.m. or between 12:00-5:00 p.m. the day prior to the fumigation. Whenever possible, we will request an afternoon shut-off so as to minimize your inconvenience. Please note, however, that SCG is not always available to shut off service after 11:00 a.m. and may refuse requests for later shut-offs.
4. If your gas meter is easily accessible and not located behind locked gates or in a yard with a dog, you do not need to be present at the time of shut-off. If, however, your meter is in a locked area or in a yard with a dog, you will need to be present at the time of gas shut-off.
5. Your gas service to be shut-off on: _____.

Gas Service Restore

1. You need to contact SCG and arrange for them to return to the property to restore gas service.
Southern California Gas: (800) 427-2200
2. The gas company requires **24-hour notice** to schedule this service.
3. The gas company will restore service Monday through Saturday. Sunday restoration service is not available.
4. The gas company requires an adult (18 years or older) to meet them on the property and provide access to the interior of the structure so that they may restore gas service and properly check and re-light all pilots (heaters, water heaters, stoves, etc.)
5. The utility company requires proof that the property has been certified safe for re-entry at the time of service restoration. As required by law, A-1 Fumigation posts certification notices on all exterior doors. For your convenience, a certification notice will also be posted on the gas meter. Please show the gas company this notice. You should contact the gas company and schedule an appointment for them to restore service on: _____.

If you have any questions, please do not hesitate to contact us at (562) 692-0481.